






Enhancing The Carlton's Hospitality Experience

TP-Link helps to build a Robust and Reliable Wi-Fi Network

Customer Profile

-  **Customer Name:** The Carlton, Kodaikanal
-  **Location:** Kodaikanal, Tamil Nadu
-  **Industry:** Hospitality

Products Used

TP-Link EAP225 Access Point

Customer Background

Nestled in the serene landscapes of Kodaikanal, Tamil Nadu, The Carlton stands as a beacon of luxury and comfort in the hospitality industry. Known for its extraordinary hill escape, The Carlton is a five-star establishment that offers a picturesque stay experience.

Enabling digital lifestyles alongside serene nature is a challenge for such a large property, and the hotel is renowned for its exceptional ambiance and amenities. Travelers seeking a balance of opulence and technology choose The Carlton's name.

Challenges Faced By The Customer

Amidst its grandeur, The Carlton encountered a few technological limitations. They faced the pressing challenge of limited broadband speed and coverage which impacted Wi-Fi signal strength that left several areas within the establishment offline.

Strengthening the need for enhanced signal protection and providing seamless Wi-Fi to all zones became a priority.

Furthermore, the hotel sought a centralized management tool to monitor and maintain network operations and ensure a consistent guest experience throughout the premises.

Solution Provided

In response to The Carlton's unique requirements, TP-Link EAP225 APs were chosen to address the Wi-Fi and signal strength concerns. With a total of 40 units, TP-Link's solutions offered enhanced coverage and uninterrupted Wi-Fi across the property.

Omada SDN's centralized management system provided unified control, ensuring real-time monitoring and streamlined operations. The Carlton successfully achieved a stable and secure network with minimized downtime and better guest satisfaction, thanks to TP-Link's Omada SDN for centralized control and 24/7 remote monitoring.

Result And Customer Comments

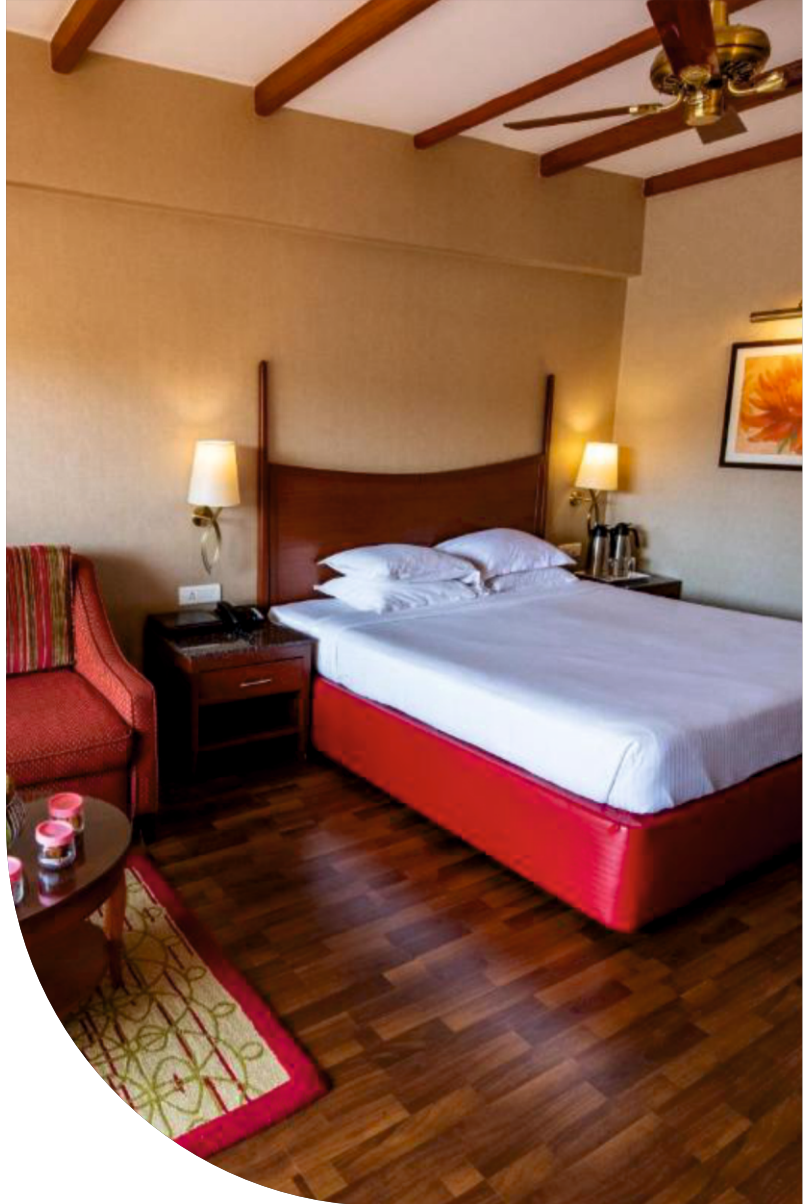
The transformation following the implementation of TP-Link's solutions was nothing short of remarkable. The Wi-Fi coverage across the hotel enhanced levels of service that delighted both guests and staff alike. Connectivity issues that once plagued The Carlton are now a distant memory, replaced by consistent performance and stability. With security concerns tackled, guests could enjoy their stay with peace of mind.

The Omada Centralized Management Software played a game-changer, providing a user-friendly platform that allowed for effortless management of all access points. The staff also remarked about the boost of high data transfer to smooth experience for guests, crucial for a customer-centric brand.

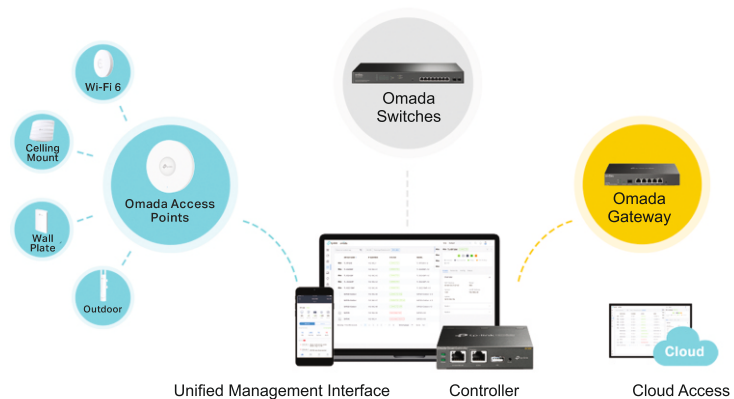
In the words of The Carlton's management:

"We've experienced significant improvements in our network reliability and performance. With TP-Link's Omada SDN solution, our hotel now enjoys enhanced connectivity across all areas. The centralized management solution has made network control and maintenance much easier and more efficient."

The partnership between TP-Link and The Carlton creates a statement of true power of technology in driving guest experiences, and exemplifies how innovation and hospitality can harmoniously coexist. As The Carlton continues to progress seamlessly in luxury and tranquility, TP-Link remains proud to be a part of their journey.



Software Defined Networking (SDN) with Cloud Access



Related Recommended Products



OC300
Omada Hardware Controller



EAP230-WALL
Wall-Plate Access Point